

Reporting Period: July 2013 - March 2014 (Data as of Jun 02, 2014)

Provider Activity

Monthly Trend	Measure	Actual	1 Yr Ago	Variance %
	Unique Clients	124	121	2%
	Admits	77	69	12% ▲
	Discharges	56	75	-25% ▼
	Service Hours	2,706	3,718	-27% ▼

▲ > 10% Over 1 Yr Ago ▼ > 10% Under 1Yr Ago

Clients by Level of Care

Program Type	Level of Care Type	#	%
Mental Health	Case Management	124	100.0%

Consumer Satisfaction Survey

(Based on 34 FY13 Surveys)

Question Domain	Satisfied % vs Goal%	Satisfied %	Goal %	State Avg
✓ Quality and Appropriateness		97%	80%	93%
✓ Respect		97%	80%	91%
✓ Overall		94%	80%	91%
✓ Access		94%	80%	88%
✓ General Satisfaction		91%	80%	92%
✓ Outcome		85%	80%	83%
✓ Recovery		85%	80%	79%
✓ Participation in Treatment		84%	80%	92%

Satisfied % | Goal % 0-80% 80-100% Goal Met Under Goal

Client Demographics

Age	#	%	State Avg
18-25	17	14%	15%
26-34	36	29%	23%
35-44	32	26%	19%
45-54	25	20%	24%
55-64	14	11%	14%
65+			4%

Gender	#	%	State Avg
Female	122	98%	41% ▲
Male	2	2%	59% ▼

Ethnicity	#	%	State Avg
Non-Hispanic	94	76%	75%
Hisp-Puerto Rican	20	16%	13%
Unknown	6	5%	6%
Hispanic-Other	3	2%	6%
Hispanic-Cuban	1	1%	0%
Hispanic-Mexican			0%

Race	#	%	State Avg
Black/African American	58	47%	17% ▲
White/Caucasian	57	46%	65% ▼
Other	6	5%	14%
Multiple Races	2	2%	1%
Am. Indian/Native Alaskan	1	1%	1%
Asian			1%
Hawaiian/Other Pacific Islander			0%
Unknown			3%

Unique Clients | State Avg > 10% Over State Avg > 10% Under State Avg

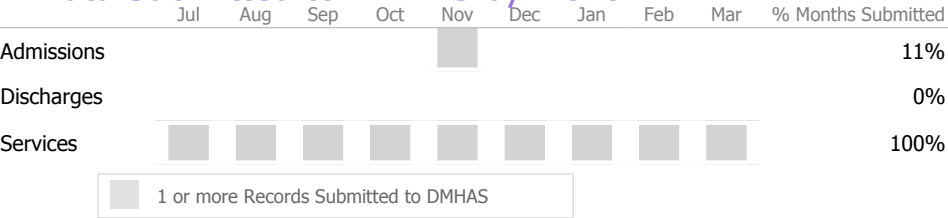
Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	7	6	17%	▲
Admits	1	-		
Discharges	-	-		
Service Hours	227	296	-23%	▼

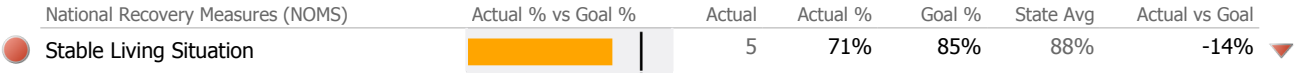
Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div><div></div></div>	95%	99%
On-Time Periodic			
6 Month Updates	<div><div></div></div>	33%	80%

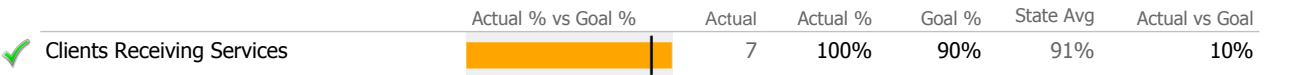
Data Submitted to DMHAS by Month



Recovery



Service Utilization



▲ > 10% Over

▼ < 10% Under

Actual

Goal

Goal Met

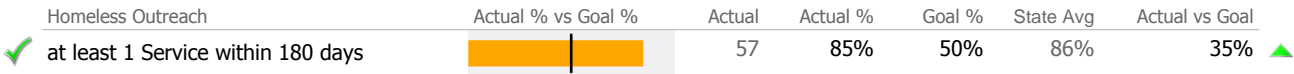
Below Goal

* State Avg based on 52 Active Supportive Housing – Development Programs

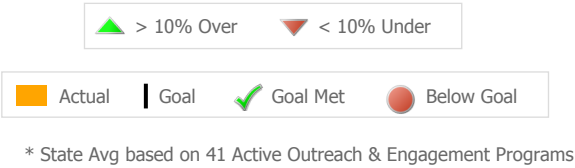
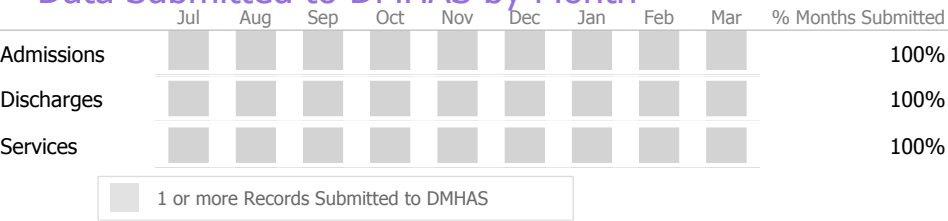
Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	81	85	-5%
Admits	67	69	-3%
Discharges	56	73	-23% ▼
Service Hours	426	611	-30% ▼

Service Engagement



Data Submitted to DMHAS by Month



Program Activity

Measure	Actual	1 Yr Ago	Variance %
Unique Clients	5	5	0%
Admits	-	-	
Discharges	-	-	
Service Hours	176	188	-6%

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Stable Living Situation	<div><div></div></div>	5	100%	85%	88%	15% ▲

Service Utilization

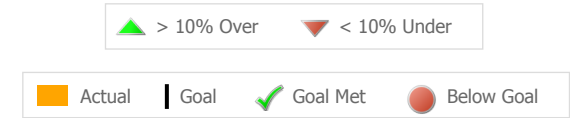
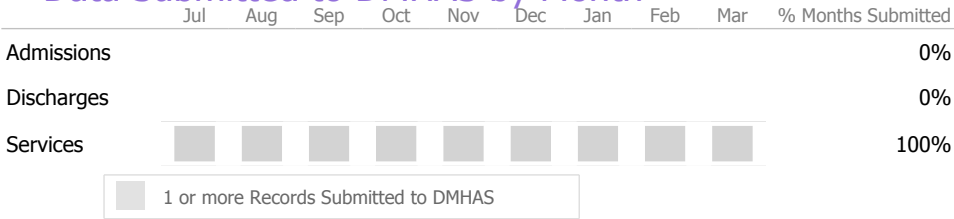
	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
✓ Clients Receiving Services	<div><div></div></div>	5	100%	90%	91%	10%

Data Submission Quality

Data Entry		Actual	State Avg
✓ Valid NOMS Data	<div><div></div></div>	100%	99%

On-Time Periodic		Actual	State Avg
6 Month Updates	<div><div></div></div>	60%	80%

Data Submitted to DMHAS by Month



* State Avg based on 52 Active Supportive Housing – Development Programs

Program Activity

Measure	Actual	1 Yr Ago	Variance %	
Unique Clients	34	26	31%	▲
Admits	9	-		
Discharges	-	2	-100%	▼
Service Hours	1,877	2,623	-28%	▼

Recovery

National Recovery Measures (NOMS)	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Stable Living Situation	<div><div></div></div>	29	85%	85%	88%	0%

Service Utilization

	Actual % vs Goal %	Actual	Actual %	Goal %	State Avg	Actual vs Goal
Clients Receiving Services	<div><div></div></div>	30	88%	90%	92%	-2%

Data Submission Quality

Data Entry		Actual	State Avg
Valid NOMS Data	<div><div></div></div>	94%	97%

On-Time Periodic		Actual	State Avg
6 Month Updates	<div><div></div></div>	26%	77%

Data Submitted to DMHAS by Month

